

# **Opportunity for Private Brands in times of disruption**

PLMA trade show seminar

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### Who's here today





### **François Videlaine**

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## **The opportunity**

### The way forward



## **The opportunity**

One of the strongest differentiating factors vis-a-vis competition Large value pool, and favorable growth prospects – yet uneven across geographies and formats A direct enabler to food and non-food sustainability Private Brand is one of the most powerful differentiators of a retailer's value proposition for consumers



### **Shopper experience**

Store location In-store experience eCom experience



#### **Price perception**

Pricing Promotion Loyalty Basket value perception



### Offering

Assortment mix – National and Own Brands Quality of products



Digital and analytics

IT architecture and technology

Data and advanced analytics

Devices and connectivity

### **Own brand product quality ranks among the top drivers of loyalty**

### Drivers of shopper loyalty in grocery retail, 9 European countries

Ranking	Attribute: Retailer	Appreciation score	
1	Is located closest to me		100
2	Offers good value for money	62	
3	Has the groceries I need in a place	62	
4	Overall product quality is good	59	
5	Own brand product quality is good	56	
6	Here my purchase is the fastest	53	
7	Has best prices during promotions	52	
8	Provides a pleasant shopping experience	52	
9	Fresh product quality is good	51	
10	Provides a broad assortment	51	
11	Offers a large variety of cheap products	48	SCOPE \
12	Offers the most promotions	48	
13	Has friendly and helpful employees	46	
14	Offers a diverse and innovative selection of products	44	
15	Offers lowest prices	43	
16	Accepts my preferred payment method	42	
17	Offers a large variety of premium products	41	
18	The price for my total basket/purchase is low	40	
19	Offers the best loyalty program	40	
20	Offers a good choice of organic and sustainable products	39	
21	Offers unique products I can only find there	36	
22	Is a leader in sustainability	30	
23	Provides easy to use self-checkout	29	

## **The opportunity**

One of the strongest **differentiating factors** vis-a-vis competition Large value pool, and favorable growth prospects – yet uneven across geographies and formats A direct enabler to food and non-food sustainability

While European PB markets have plateaued these past years, there is significant room to grow in uneven local competitive landscapes



3

### 10 trends across 5 themes that will shape the grocery industry



#### ECONOMIC HEADWINDS

1. Decreasing volumes

2. Inflation

#### WIDENING POLARIZATION

3. Increased price sensitivity

4. Higher quality in entryprice tier

5. Growth of sustainable and healthy products

6. Growth in premium

#### ONLINE

7. Slower online growth with more differentiated offers

#### NEW PROFIT POOLS

8. New revenue streams outside of the core

9. Advanced Analytics – Personalized & localized

#### TALENT

10. Shift in people model











# We see 10 key trends to shape the grocery industry in 2022 and beyond

					S as a					
ECONOMIC HEADWINDS			WIDENING POLARIZATION							
1. Decreasing 2. Inflation volumes		3. Increasing price sensitivity	4. Higher quality in entry-price tier	5. Growt sustaina healthy p	ble and	6. Growth in premium				
-2.1% vs. 2020 in volumes	<b>63%</b> of a inflation as a 2022	CEOs see the top trend in	<b>52%</b> of low-income consumers plan to look for ways to save money for groceries in 2022 (+12 p.p. vs. 2021)	<b>30%</b> of CEOs see quality increase in the entry-price tier as an important trend for 2022	+15 p.p. higher sales growth than market for the 10 brands most bought by eco-friendly consumers		<b>20%</b> of high-income consumers plan to buy more premium products in 2022			
ONLINE		NEW PROF	TT POOLS			TALENT				
$\sim$		evenue streams of the core	9. Advanced Analy Personalized & lo		10. Shift in people model					
weekly get their groceries at 3+ e-com leading US p		<b>5%</b> of online sales from layers achieved through networks, with margins of	<b>23%</b> of CEOs see the advanced analytics applicat priority for them		talent as top	<b>39%</b> of CEOs mention hiring the righ talent as top trend for 2022 and see reskilling needs increasing				

more than 50 percent

### Several key trends in European grocery are favorable towards Private Brands

ECONOMIC HEADWINDS

WIDENING POLARIZATION

price sensitivity

3. Increasing

2. Inflation

Giving retailers with strong private label offerings in the entry price an advantage Price sensitivity is expected to increase further in 2022

€1

entry-price tier Consumers who shop entry-price

products

4. High-quality

Consumers whoFurther widenshop entry-priceretailer's assortmentlevels are less willingof healthy andto make trade-offs onsustainable productsthe quality of theseof healthy and

ZEROWASTE

5. Intensified

health focus

sustainability &

6. Growth in premium

Demand for higherquality, fresher products



### Top players in terms of Private Brand appreciation have better market share evolution than peers

	Europe te average	Europe top 5 average										
	Market share change (MS) <sup>1</sup>	Promoter score (PS) <sup>2</sup>	MS	PS	MS	PS	MS	PS	MS	PS	MS	PS
<b>Top 2 players</b> in terms of private brand appreciation	+ <b>0.5pp</b>	<b>28%</b>		35%		26% trose	+1.4 MERC SUPERMERCA	30%	-0.9 E.Leo	24% elerc 🐌	-0.2	
<b>Midfielders</b> in terms of private brand appreciation	+ <b>0.1pp</b>	20%	-0.1	27%	-0.3	16%	-1.2	19%	+0.1	13%	+2.2	24%
Bottom 2 players in terms of private brand appreciation	<b>0.0pp</b>	13%	0.0	9%	-0.4	18%	-0.2	12%	+0.1	8%	+0.5	17%

1. Market share evolution in pp, 2016-2020

2. Share of shoppers willing to recommend the grocer to a friend (answers 9-10 on a scale from 0 to 10)

Source: IGD, McKinsey Customer Growth Analytics Survey, January 2021. N = 43 players. Scope: France, UK, Germany, Italy, Spain

## **The opportunity**

One of the strongest **differentiating factors** vis-a-vis competition

Large value pool, and favorable growth prospects – yet uneven across geographies and formats A direct enabler to food and non-food sustainability

### The momentum towards Net Zero is undeniable

# 90%

of emissions are now targeted for reduction under net-zero commitments

# **\$130 T** 70%

of **capital** from banks that have declared they will manage these assets to keep global warming below 1.5°C

of each year's capital outlays will be spent on low-emissions assets in a scenario where the world reaches Net Zero emissions in 2050

Source: Net Zero Tracker, Energy and Climate Intelligence Unit, Data-Driven EnviroLab, NewClimate Institute, and Oxford Net Zero, 2021. Includes countries that have achieved their net-zero targets, or have put them in law, in policy documents, or made a declaration or a pledge.; Via the Glasgow Financial Alliance for Net Zero (GFANZ)

### Increasing numbers of grocers & retailers are making commitments to science-based targets

**Food & staples retailers having set approved Science-Based targets**<sup>1</sup> Number of retailers



1. The Science-Based Targets initiative (SBTi) is a joint initiative by CDP, the UN Global Compact (UNGC), the World Resources Institute (WRI) and WWF. Data retrieved on March 28th 2022, sector filtered "Food and staples retailing"

SCIENCE BASED TARGETS

By specifying how much and how quickly they need to reduce their greenhouse gas emissions, science-based targets provide companies with a pathway to future-proof growth

Targets are considered "science-based" if they are in line with what is necessary to meet the goals of the Paris Agreement

The initiative is a collaboration between CDP, the UN Global Compact (UNGC), World Resources Institute (WRI), the WWF and more

# The net-zero transition will require ~\$9.2T annual investment and create \$8-11T in sustainable market value

#### Annual investment under a Net Zero 2050 scenario, 2020-2050

Average in \$ trillion



#### 11 sustainability investment sectors with \$8-11 trillion in addressable market value by 2030 USD bn



### The way forward

A **challenging problem** to solve, with large diversity of starting positions and a set of legacy beliefs hampering growth

Solution requiring redefining **Private Brand business model across most of retailer departments** and rolling out **consumer-back category strategies**  **Sustainability** can be an area where Private Brands are **playing offense** 

# We encounter 3 archetypes when assessing a grocer's current use of Private Brands

### Underplayed PBs **"few and cheap"**

- No clear PB strategy
- Minor tactical complements to NB assortments mostly focused on entry-price points
- Transactional relationships with frequently-changing PB suppliers

Undifferentiated PBs "cheaper alternatives"

- PBs pulled as defensive levers against lower-end value propositions
- Mostly copy-cats from Abrands, with less sophisticated product specs or promises
- Suppliers' relationships focus on securing product sourcing at the lowest costs

Unclaimed PBs "quality Brands"

- PBs managed as quality Brands not brands: focus on product quality (ingredients, sourcing, etc.), not consumer benefits/ promises (real or emotional)
- Significant assortment complements to both A- and Bbrands filling the gaps between CPG products and consumer expectations

### Legacy beliefs can hamper growth of Private Brand

### Myths ....

Private Brands generate less margin than A-brands

... and realities

In % of sales or mass margin?

On all or selected terms -

e.g., promotion funding?

We will **lose our commercial agreements with A-brands** if we push Private Brands too much

Only few of our shoppers come to our stores to buy Private Brands: iconic products like Nutella, Coke, Pampers remain the true footfall drivers

**Own brands are cheap**: they **destroy our brand image** and blur the natural boundaries between grocers and discounters

Private Brands can only complement our assortment, with low-end or niche products

Which consumer segments – e.g., millennials? Is this true for all categories?

What about own niche brands – e.g., on organic, veggie?

Which categories could switch to a PB-first offer – e.g., condiments?

### The way forward

A **challenging problem** to solve, with large diversity of starting positions and a set of legacy beliefs hampering growth Solution requiring redefining Private Brand business model across most of retailer departments and rolling out consumer-back category strategies **Sustainability** can be an area where Private Brands are **playing offense** 

Solving the PB complexity requires retailers to address a set of critical questions and redefine its PB business model



# Retailers can unleash profitable growth of their Private Brands by adopting a more consumer-driven approach



From an inner view based on Private Brands penetration and margin contribution that optimizes sales and margin ... ... to an outer perspective anchored in the consumer lense that drives differentiation and builds loyalty



### The way forward

A **challenging problem** to solve, with large diversity of starting positions and a set of legacy beliefs hampering growth

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### Sustainability: Moving from risk mitigation to value creation

Illustrative economic profit, modelled with top-down assumptions



1. Assuming 5% EP growth

### 1. Portfolio strategy to stengthen sustainable products and brands



of global consumers say that they would definitely or probably change their consumption habits to reduce their impact on the environment



of global respondents said that it is "extremely" or "very" important that companies implement programs to improve their environment



of global respondents are willing to pay a premium for products that deliver on social responsibility claims

### Food and beverage sales Conventional products 0.7% Sustainable products meets "simple <10" 3.7% requirements plus has a sustainability claim Household care sales 2.2% All products Household care with 7.1% sustainability claims

# 2. Green busines building – The impact of new sustainability players shows the power of an "absurd ambition"

# THE ORIGINAL

50% y-o-y growth over the past 5 years; valued at approximately 2 BUSD; recent 400 MUSD funding from Blackstone to expand capacity in Europe, US and Asia to meet surging demand

Oatly to build plant-based dairy drinks factory in UK

Foodbev.com, March 10, 2021

# **IMPOSSIBLE**"

77-fold increase in US retail coverage in less than 2 years; valued at approximately 4 BUSD after late 2020 financing round

Impossible Foods recruits scientists to double R&D department in 12 months

FoodDive, October 21, 2020

LCCP

>100,000 Sign-ups for reusable packaging scheme in the US that covers 80 brands and 400 products

> Sustainable Packaging For Retailers Offers Guilt-Free Shopping Experience

> > Forbes; February 11, 2022

### **3. Green operations – drive transition to net zero**

Scope 1

Estimated levers

#### **Example: Grocery**

**Outside-in assessment** 



Scope 1 & 2 emissions are under direct company control, levers represent direct investments / savings for a retailer

Scope 3 levers must be realized through supplier engagement

Scope 3 costs and savings are shared with suppliers based on negotiation

#### Comments on outside-in MACC methodology

Levers are sourced from a proprietary database of business cases and research – **estimations are not specific to food retail** 

Split of emissions between Scopes and categories is based on CDP averages in the convenience retail sector, while split of emissions within scopes and categories is based on benchmarks and estimation

Levers are **not tailored to a particular geographic region**, but assumptions used are mostly from Europe and/or North America

Presented levers are based on outside-in assumptions – more information would be required to further tailor these to retailers

### 4. Market growth & premium – the market is already differentiating

Illustrative analysis; preliminary and subject to change

Recycled materials currently sell at significant premiums – and prices expected to stay ahead of virgin ...

rPE price evolution USD/tonne 3.000 2,500 2.000 Advanced rPE2 1,500 'Green Natural rPE premium<sup>1</sup>" Virgin PE 1,000 Mix color rPE 500 0 26 27 2016 18 19 20 21 22 23 24 25 28 29 2030 17

1. Green premium may expand at lower oil price and narrow at higher oil price

2. Advanced PE green premium based on 15% ROIC with incremental capital of \$1,500-3,000 / ton

3. The bottles and caps are made from 100% recycled plastic

... driven by ability to harvest attractive end-customer premia that provide a winwin for FMCG and plastics producers Plastic component cost Other Henkel 300% uplift on additional cost +25% 1.99 0.22 0.30 1.59 0.10 0.12 1.77 1.47 Additional Price premium 100% recycled Standard plastic bottle cost for for recycled plastic bottle<sup>3</sup> recycling plastic Limited edition Product line Schauma Schauma Shampoo, Shampoos Henkel 2019

# 4. All four sustainable consumer segments have distinct attitudes towards the sustainable offer & communication of companies

Sustainable consumer segments, share of respondents in %



Note: For 37% of European consumers, sustainability is (very) important; Sustainable consumer segments identified based on advanced cluster analysis

Given its increased relevance, retail companies need to define which role sustainability should play and which levers to pull

SELECTED SUSTAINABILITY EXAMPLES IN PRIVATE BRANDS



# Upstream supplier integration



Lidl acquired Sky Plastic Group and Tönsmeier to supply recycled plastic

Compliment the group's approach "**REset Plastic**", with the aim to reuse 3/4 of the 2.2 mn tons of annual waste generated by the Schwarz Group

Target to **ensure upstream 100% rPET supplies** for its private labels' products until 2025

"Our approach to be the plastic issue is comprehensive, collective, and resourceful" Given its increased relevance, retail companies need to define which role sustainability should play and which levers to pull

SELECTED SUSTAINABILITY EXAMPLES IN PRIVATE BRANDS



# Adjustments to current portfolio

### **MIGROS**

Migros is using its private label M-industry to develop plantbased product portfolio under the **dedicated brand V-Love** 

The **plant-based concept concerns** the entire value chain incl. procurement and cultivation of raw materials, corporate production, consumption, and recycling

Migros' subsidiary **Elsa acquired** in 2019 the Dutch producer of **vegan food solutions, SoFine Foods** 

"We [...] look into the question of how we can preserve the limited life resources for the generations of today and tomorrow. So, it is a question of the air we breathe, the water we drink, the soil we stand on, and of empty or full plates"

Walter Huber, former head of M-industry

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SELECTED SUSTAINABILITY EXAMPLES IN PRIVATE BRANDS



# Strategic partnerships



Since its foundation, Alnatura follows the guiding philosophy of doing something meaningful for people and the planet

Launch of Alnatura Bio 7 Initiative highlights the values and production methods of organic farming

To meet these values and production methods, Bio 7 focuses also on strategic partnerships with organic farmers, organic processors, organic associations and retailers "The Alnatura Bio 7 Initiatives demonstrates what we stand for – organic food, based on holistic philosophy, which encompasses the values and production methods of organic farming"

Company website

### **Thank you!**





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